

Richard and Patricia Gilliam
26 Camino Azulejo
Santa Fe, New Mexico 87508

June 10, 2010

Velma Arrellano and Staff
Sierra Vista Alzheimer's Community
402 Rodeo Rd.
Santa Fe, New Mexico 87505

Dear Velma and Staff,

On behalf of the Gilliam family, Patti and I wish to convey our profound gratitude and appreciation for the quality of care you provided for Mary (mom) over the past four years. We feel that we have been very fortunate not only in being able to afford your services but also for the fact that Sierra Vista was there when we needed those services.

Those who have not availed themselves of Sierra Vista's care probably only know of Sierra Vista as being a care provider serving the Alzheimer's community. When we think of Sierra Vista as we know it, we think of the collection of dedicated, nurturing and loving people that comprise its staff. It truly is the sum of its parts that make Sierra Vista the quality care provider that it is today. We appreciate not only the difficulty of the tasks you perform but the high standards you maintain while performing them.

We wish that each of you will take a moment to reflect on the importance of the jobs you perform daily for the benefit of your residents, families and the community at large. When we consider the entire scope of your jobs and accompanying responsibilities, we firmly believe you are offering your residents and families the highest quality care to be found.

We hope that each of you will take pride each and every day in knowing how important your job is and in knowing that you are the best at what you do.

Sincerely,

Richard and Patti Gilliam